

Sorted by
Company Name

2012 Health Carrier Company Complaints

Posted: 5/29/2013

Company Name	# of Complaints	Complaint Ratio	Complaint Index	Market Share	Premium
ASURIS NORTHWEST HEALTH	25	0.00012	1.19762	2.69%	\$206,855,466
COMMUNITY HEALTH PLAN OF WASHINGTON	4	0.00001	0.06452	8.00%	\$614,315,651
DENTAL HEALTH SERVICES INC	3	0.00034	3.32488	0.11%	\$8,941,131
GROUP HEALTH COOPERATIVE	42	0.00004	0.37516	14.46%	\$1,109,385,311
GROUP HEALTH OPTIONS INC	60	0.00006	0.62122	12.47%	\$957,093,872
HEALTH NET HEALTH PLAN OF OREGON INC	5	0.00009	0.89490	0.72%	\$55,366,093
KAISER FOUNDATION HEALTH PLAN OF THE NORTHWEST	20	0.00007	0.72461	3.56%	\$273,509,584
KPS HEALTH PLANS	11	0.00029	2.83729	0.50%	\$38,418,036
LIFEWISE HEALTH PLAN OF WASHINGTON	138	0.00043	4.23598	4.20%	\$322,828,535
PREMERA BLUE CROSS	146	0.00008	0.81599	23.11%	\$1,773,030,781
PROVIDENCE HEALTH PLAN	2	0.00007	0.66658	0.38%	\$29,732,006
REGENCE BLUECROSS BLUESHIELD OF OREGON	5	0.00007	0.65201	0.99%	\$75,991,340
REGENCE BLUESHIELD	259	0.00015	1.50824	22.18%	\$1,701,673,796
UNITEDHEALTHCARE OF WASHINGTON INC	1	0.00001	0.14702	0.87%	\$67,401,699
WASHINGTON DENTAL SERVICE	51	0.00013	1.30234	5.05%	\$388,054,803
WILLAMETTE DENTAL OF WASHINGTON INC	2	0.00004	0.41932	0.61%	\$47,263,969